

## LEAVING YOUR CARAVAN AT LEACROFT

### **SUMMER STORAGE**

- Your caravan will be towed out of the compound, parked on a pitch of your choice (subject to availability), levelled and steadies wound down ready for your arrival. This service is free of charge provided we receive at least 72 hours notice of your booking. Upon your departure your van will be taken back to the compound.
- Your caravan can usually be towed out at less than 72 hours notice, but will then be subject to an additional towout fee. Please note this short notice service is subject to staff availability.
- We operate a minimum stay policy of three nights at all bank holiday weekends, and two nights at all other times.
- To ensure we have a pitch available for you we recommend making any booking at least 14 days in advance of your intended arrival date.
- Pitches are available from 12:00 noon - 11:00 am. During busy periods we may occasionally be unable to have your van sited ready for you to use by 12:00 noon. For departures after 11:00 am an extra night's fee will be payable.
- For safe handling please ensure the nose weight of your caravan does not exceed 50kg
- Cancellations at less than 48 hours notice will be subject to a towout fee.
- For anyone using your caravan other than yourself we require your written authorisation.

### **WINTER STORAGE**

- Due to the nature of our compound any caravan placed in storage from the end of our season will not be accessible until 01 April or Easter (whichever is earlier) the following year.

### **STORAGE CHARGES**

- STORAGE CHARGES:-
  - ❖ Please check our current tariff for our up to date storage charges.
- SPECIAL OFFERS:- Certain conditions apply to our special offers. Please check our current tariff for details.
- Wide Caravans:- Due to the difficult handling requirements, caravans exceeding 2300mm in width are subject to additional storage and pitch fees of 30%.

### **SEASONAL PITCHES**

- For more information about seasonal pitches please contact us by telephone.

### **GENERAL**

- Caravans are stored/moved at owner's (your) risk and you should check your insurance accordingly.
- We are happy to fit hitch locks where provided. We currently do not fit wheel clamps -and recommend you check your insurance terms and conditions to ensure your caravan is covered.
- Only Leacroft members of staff are allowed in the storage compound.
- Our park has a Gold award under the East Devon Secure Caravan Park Scheme by Devon and Cornwall Constabulary and we are certified by Secure by Design.
- Any caravan left at Leacroft is subject to either a seasonal or storage agreement.